Bixby Knolls Business
Improvement Association

4321 Atlantic Avenue
Long Beach, CA 90807

P: 562-595-0081
info@bixbyknollsinfo.com

Norm Cauntay - Secretary - Atlantic
Anthony Wingfield - Treasurer - Wardlow Road
Anthony Puente -Atlantic Ave
Bill Larson- Long Beach Blvd.
Katherine Galanty- Wardlow Rd Jane Ho - Bixby Knolls Shopping Center

## BOARD OF DIRECTORS MEETING

## Thursday, October 25, 2017, 7:45 a.m. at the Pan Restaurant

## AGENDA

## 1. CALL TO ORDER/ROLL CALL

Excused Absences: Katherine Galanty,

## 2. WELCOME \& INTRODUCTIONS

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3. APPROVAL OF MINUTES

- Approval of Minutes from September28, 2017

4. Public Comment (limited to 3 minutes)

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5. 7th DISTRICT COUNCIL REPORT $-7^{\text {th }}$ District Council Representative
6. 8th DISTRICT COUNCIL REPORT $-8^{\text {th }}$ District Council Representative
7. Committee Reports:
a. Treasurer Report - Susan Cooper
b. Security \& Code Enforcement Report - Mike
c. Promotion Report - Cheryl
d. Executive Director's Report - Blair
e. Project Manager's Report - Cait
8. OLD BUSINESS

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9. NEW BUSINESS

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10. ADJOURNMENT

September 2017

|  | Sep 17 | Jul - Sep 17 |
| :---: | :---: | :---: |
| Ordinary Income/Expense Income |  |  |
| Assessment Income | 40,005.62 | 40,005.62 |
| Contributions | 1,838.96 | 2,917.48 |
| Corporate Sponsorship Corporate Sponsorship - Other | 1,500.00 | 1,500.00 |
| Total Corporate Sponsorship | 1,500.00 | 1,500.00 |
| RDA Grant Funds RDA Grant Funds - Other | 18,915.91 | 49,995.06 |
| Total RDA Grant Funds | 18,915.91 | 49,995.06 |
| Rental Income | 1,000.00 | 2,880.00 |
| Total Income | 63,260.49 | 97,298.16 |
| Gross Profit | 63,260.49 | 97,298.16 |
| Expense <br> Administration Accounting |  |  |
|  |  |  |
| Accounting - Other | 150.00 | 300.00 |
| Total Accounting | 150.00 | 300.00 |
| COBA meeting expense | 0.00 | 408.32 |
| Concession Supplies | 0.00 | 623.71 |
| Employee Meals | 0.00 | 71.63 |
| EXPO Supplies | 0.00 | 117.17 |
| Janitorial Services | 0.00 | 101.00 |
| Licenses and Permits | 1.00 | 26.00 |
| Office Equipment | 274.52 | 822.32 |
| Office Expense | 142.82 | 142.82 |
| Office Maintenance | 75.00 | 75.00 |
| Office Supplies | 0.00 | 373.93 |
| Outside Services | 1,918.00 | 3,418.00 |
| Parking Expense | 0.00 | 4.00 |
| Telecommunications | 503.38 | 578.17 |
| Utilities/Trash | 4,669.14 | 6,910.99 |
| Administration - Other | 0.00 | 0.00 |
| Total Administration | 7,733.86 | 13,973.06 |
| Business Gift | 0.00 | 35.99 |
| Finance Charges | 36.89 | 109.07 |
| On-Going Promotions |  |  |
| Advertising \& Marketing | 1,219.32 | 5,214.87 |
| Litter \& Weed Abatement | 300.00 | 300.00 |
| Median Maint Utilities | 183.51 | 381.23 |
| Median Maintenance | 395.00 | 690.00 |
| Total On-Going Promotions | 2,097.83 | 6,586.10 |
| RDA Spec Proj |  |  |
| Art Alley Project | 0.00 | 1,600.00 |
| Clean + Safe | 4,035.00 | 7,215.00 |
| Clean Team | 443.75 | 1,332.75 |
| Executive Director PR | 3,583.77 | 8,362.13 |
| Facade/Streetscape Improvements | 0.00 | 3,311.04 |
| First Fridays | 3,000.00 | 9,480.00 |
| Good Spirits | 0.00 | 100.00 |
| Intern Payroll | 2,047.50 | 4,192.50 |
| Marketing | 0.00 | 800.00 |
| Misc Events | 1,685.00 | 4,410.00 |
| Support Staff PR | 3,064.20 | 7,149.80 |
| RDA Spec Proj - Other | 400.00 | 400.00 |
| Total RDA Spec Proj | 18,259.22 | 48,353.22 |
| Salaries/Benefits |  |  |
| Executive Director | 7,140.90 | 16,662.10 |
| Payroll Preparation | 339.63 | 783.33 |
| Payroll Tax - Employer Contrib | 1,474.97 | 3,428.17 |

Bixby Knolls Business Improvement Association OPERATING STATEMENT

September 2017

|  | Sep 17 | Jul - Sep 17 |
| :---: | :---: | :---: |
| Project Manager | 2,831.94 | 6,607.86 |
| Workers Comp Insurance | 246.66 | 574.48 |
| Total Salaries/Benefits | 12,034.10 | 28,055.94 |
| Special Programs |  |  |
| Business Breakfast | 0.00 | 1,249.50 |
| Concerts | 2,500.00 | 2,571.14 |
| First Fridays | 0.00 | 9.83 |
| Kidical Mass | 0.00 | 145.00 |
| Literary Society | 0.00 | 100.00 |
| Strollers | 604.10 | 604.10 |
| Total Special Programs | 3,104.10 | 4,679.57 |
| Total Expense | 43,266.00 | 101,792.95 |
| Net Ordinary Income | 19,994.49 | -4,494.79 |
| Net Income | 19,994.49 | -4,494.79 |

September 2017

|  | Sep 17 | Jul - Sep 17 |
| :---: | :---: | :---: |
| Ordinary Income/Expense Income |  |  |
| Assessment Income | 40,005.62 | 40,005.62 |
| Contributions | 1,838.96 | 2,917.48 |
| Corporate Sponsorship | 1,500.00 | 1,500.00 |
| RDA Grant Funds | 18,915.91 | 49,995.06 |
| Rental Income | 1,000.00 | 2,880.00 |
| Total Income | 63,260.49 | 97,298.16 |
| Gross Profit | 63,260.49 | 97,298.16 |
| Expense |  |  |
| Administration | 7,733.86 | 13,973.06 |
| Business Gift | 0.00 | 35.99 |
| Finance Charges | 36.89 | 109.07 |
| On-Going Promotions | 2,097.83 | 6,586.10 |
| RDA Spec Proj | 18,259.22 | 48,353.22 |
| Salaries/Benefits | 12,034.10 | 28,055.94 |
| Special Programs | 3,104.10 | 4,679.57 |
| Total Expense | 43,266.00 | 101,792.95 |
| Net Ordinary Income | 19,994.49 | -4,494.79 |
| Net Income | 19,994.49 | -4,494.79 |


|  | Sep 30, 17 |
| :---: | :---: |
| ASSETS |  |
| Current Assets |  |
| Checking/Savings |  |
| Bixby Knolls RDA Acct | 51,152.01 |
| BKBIA Oper Acct | 24,473.44 |
| Total Checking/Savings | 75,625.45 |
| Total Current Assets | 75,625.45 |
| Fixed Assets |  |
| Holiday Decorations |  |
| Holiday Decorations- Acc Deprec | -46,427.00 |
| Holiday Decorations - Other | 52,013.49 |
| Total Holiday Decorations | 5,586.49 |
| Total Fixed Assets | 5,586.49 |
| TOTAL ASSETS | 81,211.94 |
| LIABILITIES \& EQUITY |  |
| Liabilities |  |
| Current Liabilities |  |
| Credit Cards |  |
| VISA | 1,895.92 |
| Total Credit Cards | 1,895.92 |
| Total Current Liabilities | 1,895.92 |
| Total Liabilities | 1,895.92 |
| Equity |  |
| Opening Bal Equity | 0.15 |
| Retained Earnings | 126,339.66 |
| Unrestrict (retained earnings) | -42,529.00 |
| Net Income | -4,494.79 |
| Total Equity | 79,316.02 |
| TOTAL LIABILITIES \& EQUITY | 81,211.94 |

## Bixby Knolls Business Improvement Association Executive Director Report: October 25, 2017

General updates from around the district:

- Future funding for BKBIA -- The executive committee met last week with John Keisler, Director of the Economic Development Department and Jonathan Kraus from Councilmember Austin's office. The purpose was to have the first conversation regarding funding for the BKBIA when the RDA contract expires. John discussed the option of adding parking meters around the district and working out a revenue share agreement with the city. There are both pros and cons to this and will be on a future board meeting agenda for discussion. Another option discussed was the monetization of the Expo Arts Center. I had mentioned to John that the only real way to program and maximize Expo as a revenue generator the city would have to fully invest in the improvements of the building. The Measure A funds are great for small cosmetic improvements but there needs to be a solid million-dollar investment into the building to maximize its use. There was also discussion about monetizing First Fridays.
- Light Pole Banner Program - The artwork files have been submitted to AAA Flag \& Banner and our new banners are in production. Unfortunately the banners will not be able to be installed in time for Beach Streets. They are scheduled to go up on October 31. We waited just a bit long to make it on the installation schedule in time. However, we are excited to see this project finally come to fruition.
- BKBIA Annual Renewal - Our annual renewal from the city council was approved with no issues. Complimentary statements from the mayor and $7^{\text {th }} \& 8^{\text {th }}$ councilmembers. I am not sure it is necessary to make a formal statement at the meeting each year as the council has a copy of our annual report detailing all progress from the previous year and plans for the new one.


## District Updates:

- Ambitious Ales - Now ready to submit plans to the city. They will have a presence at Beach Streets (with signage and activities at their space).
- Liberation Brewing: Construction has begun on the interior of the building. The exterior landscaping and irrigation will be repaired, too. Slow going but moving ahead.
- Art \& Craft Eatery - The restaurant opened with a "neighborhood night" seating a week ago. There have been positive reviews across the board about the food and service. They will be tested (in a positive way) at Beach Streets and First Fridays. Both events should get them great exposure and build a customer base. We will plan a Supper Club there after the first of the year.
- Niky's Sports - They have been working hard on all interior improvements (plumbing, electrical) and hope to have some type of presence at Beach Streets to meet the community. They are working hard to get open as soon as possible.
- Oil tanks on LB Blvd.- We received permission from the owners to paint the tanks and have a boy scout work on the landscaping. I met on site with the scout to give him a scope of work. I also met with one artist to come up with some concepts to share with the oil operators to get the green light to start painting. We have already added the oil operator to our insurance.
- West Bistro - Code Enforcement tagged the building and contacted the owner with a deadline to submit construction plans or be cited. Waiting to hear from Planning \& Building if plans were indeed submitted. Same status as September.


## BIXBY KNOLLS BUSINESS IMPROVEMENT BOARD OF DIRECTORS MEETING MINUTES

DATE September 28, 2017
TIME 7:45am
PLACE The Pan Restaurant

CHAIR Servando Orozco
RECORDER Blair Cohn
ADJOURNED 8:045 a.m.

## Present

| Present |  |
| :--- | :--- |
| Servando Orozco, President |  |
| Mike Mora, Vice President | Excused Absences <br> Norm Cauntay, Secretary <br> Unexcused Absences |
| Katherine Galanty | Ungiald, Debbie Peurrung |
| Anthony Puente |  |
| Bill Larson |  |
| Jane Ho |  |
| Lourdes Valles |  |
| Cheryl Jacobs - Community Liaison |  |
| Mark Hawkins - Community Liaison |  |
| Roy Robbins -- Community Liaison |  |
| Andrea Testa - Community Liaison |  |
| Blair Cohn - BKBIA |  |
| Cait Yoshioka -- BKBIA |  |
| Guests: |  |
| Eric Romero, City of Long Beach |  |
| Jonathan Kraus, 8th District Council Office, City of Long Beach |  | Susan Cooper, BKBIA

Kris Allen, First Bank
Jeff Beasley, Bundts on Melrose
Berenice Dena, About U Boutique

## Call Meeting to Order

- Servando called the meeting to order at 7:57am.


## Welcome \& Introductions

## Approval of Minutes

- Approval of Minutes from August 31, 2017. Mike made a motion to approve the minutes. Lourdes seconded the motion. Motion approved unanimously.


## Community Participation Report (limited to 3 minutes)

- No public comment.


## 7th District Council Office Report

- No report given.


## 8th District Council Report

- Jonathan Kraus reported: Beach Streets Community Meeting set for October 4, 6pm, at the YMCA; Beach Streets is on Saturday, October 28; BKBIA is up for renewal the first week of October.


## Committee Reports:

a. Treasurer Report: Susan reported on monthly financials as provided in packet.
b. Security and Code Enforcement Report - Mike reported on incidents provided by LBPD. Two burglaries occurred just outside the district. The Merchant had a burglary on $9 / 22$ with no loss, just damage; Seeing a trend that incidents happening on Monday night/Tuesday mornings; Got a report that Verizon store had a robbery, phones lost; Wardlow \& LB Blvd. still an issue with homeless and trash; CSI reported on all the homeless regulars in the district; 7-11 on LB Blvd and Wardlow is an issue for trash and homeless hanging out; Discussion ensued about increased security at First Fridays and the option of hiring Special Events police officers for the event. Board agreed that this is an option worth pursuing. Mike also discussed that Lot 33 has become a dumping ground and owners need to clean it, panhandlers are at the freeway off-ramps especially on LB Blvd., graffiti is a major issue at Royal Buffet property, and we need to call Cal Trans about the northbound exit on the 405 at Atlantic for clean-up.
c. Promotion Report - Cheryl reported on First Fridays for September and Artober, Beach Streets next month will draw huge crowds to the area, Pole banners have sponsors and now ready to pursue the project, Supper Club at Rasselbock and we will take a break from the event in November and December, Good Spirits Club at Baja Sonora.
d. Executive Director's Report - Blair reported the updates for new businesses and development in the district.
e. Project Manager's Report -Cait reported on Kidical Mass for September and October; great turnout for the Business Breakfast. Need to improve the sound in the room for presentations but good content from speakers nonetheless; Small Business Saturday Bixby Bingo, Cheryl suggested that Tokotah should speak at an upcoming breakfast as well as other businesses to discuss "success stories" and best practices.

## Old Business

- No old business discussed.


## New Business

- No new business was discussed.


## Adjournment

- Public Comment: Longfellow Elementary PTA is seeking sponsorships for its Harvest Festival on November 4. They could also use auction items.
- Bill made a motion to adjourn the meeting at 8:45am. Mike seconded the motion. Meeting was adjourned.

Next meeting is October 25, 2017, 7:45am at The Pan.
Respectfully submitted, Norm Cauntay

## Project Manager Report: September - October 2017

## Event/Projects Recaps

o September Good Spirits Club at Baja Sonora on September $28^{\text {th }}$

- Not a super large turnout, but enough people to fill the patio
- Owner was happy and was very engaged during the event
o October Supper Club at Rasselbock on October 1st
- Awesome turnout for our Oktoberfest themed Supper Club!
o October Kidical Mass - "Zombie Ride" at Georgie's Place on October 22nd
- Another large turnout!
- The face painter hired did a fantastic job - painting over 30 kids faces in less than an hour
- An annual favorite with the kids- some even came in costume
o Mobile Office Hours - October $12^{\text {th }}$ at Hashtag Burgers
- Good to check in with the owner - we discussed his signage and Beach Streets
- BIA treated everyone who stopped by to lunch
o Spotlight on Business
- Our spotlights will feature businesses in the order the submissions were received (to make it fair) and any one of our businesses are invited to fill out the form. They can find the form on our website and it's been shared in the members only Facebook group.


## EXPO Arts Center

o Recent events:

- Weekly broker tours by Bixby Knolls Mortgage
- Weekly (Tuesday and Thursday) senior activities ran by the $8^{\text {th }}$ District Council Office
- Monthly "Lunch and Learns" by the Bixby Knolls Mortgage.
- Community meetings hosted by the $8^{\text {th }}$ District Council Office
- Land Use Element Meeting was moved from EXPO Arts Center to the North Division Police Station
o Plus tenant events (TKTC - The Kids Theatre Company and Held2Gether Improv)


## Outreach to Membership Committee

o Preparing for Small Business Saturday
o We'll be bringing the BINGO cards back and plan to roll it out so that it begins on October $1^{\text {st }}$ and ends on November $30^{\text {th }}$. This gives folks two months to make all these stops and make a big last effort on Small Business Saturday.
o We are looking for donation items for the BINGO card prizes.
o Next step is distributing the packets to all current members and creating a plan to meet with any new businesses as they open.

## Current Projects / Action Items

o Scheduling more Mobile Office Hours and Flash Events
o Next Spotlight on Business: "X L SERVICES a div of A T Vardi Inc" owned by Debbie Vardi
o Small Business Saturday - November $25^{\text {th }}$

- Planning will begin right after Labor Day as we want to get a head start on this year's Small Business Saturday event.
- With the support of the national "Small Business Saturday" sponsored by American Express, we think that this event will be great for our businesses.
- We're planning on bringing back the BINGO card earlier so the neighborhood can have a few months to complete it.
o Dispersing of New Member Welcome Packets to current members as well as new businesses
o Upcoming monthly event prep (First Fridays, Supper Club, Literary Society, Kidical Mass) including emails, graphics, social media, etc.
o EXPO Arts Center building management


## Upcoming Events

o Beach Streets - October 28 ${ }^{\text {th }}$
o Small Business Saturday - November 25 ${ }^{\text {th }}$

- First Fridays - November $3^{\text {rd }}$ "Day of the Dead" and $11^{\text {th }}$ Anniversary
o COBA - November 1st
- Supper Club - no supper club in November
- Good Spirits Club - October $26^{\text {th }}$ at Willmore Wine Bar
o Literary Society - November $8^{\text {th }}$ at Elise's Tea Room
o Kidical Mass - November 19 ${ }^{\text {th }}$ at Georgie's Place "Canned Food Ride"
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